

Financial Assistance Policy Summary

Knoxville Hospital & Clinics provides discounted emergency and other medically necessary care to patients who do not have insurance and who qualify for assistance under its Financial Assistance Policy. Certain exclusions apply: elective services, balances covered by other funding sources, and failure to cooperate in securing alternative funding sources.

This document is only a summary. Please refer to the Financial Assistance Policy for complete details.

Who can apply?

Our Financial Assistance Policy provides a partial or full discount for those who:

- Are a resident of Iowa, and;
- Have no insurance or inadequate insurance coverage (high deductible plan), and;
- Have tried all other payment options, and;
- Have a household income at or below 250% of this year's federal poverty guidelines, and;
- Have submitted a properly completed financial assistance application.

Included is assistance for uninsured patients with household incomes between 140% and 300% of the federal poverty guidelines who have experienced a medical hardship and owe large medical bills.

How can I get a FREE copy of the Financial Assistance Policy and application?

- Download from our website:
<https://knoxvillehospital.org/patients-visitors/billing-payments/>
- Visit the Knoxville Hospital & Clinics Business Office:
1008 Bell Avenue, Suite 104, Knoxville, IA 50138
- Call Customer Service: 641-842-1423
- Email: customerservice@knoxvillehospital.org

How can I apply for assistance under the Financial Assistance policy?

Submit a complete Financial Assistance Application with supporting documents to:

Knoxville Hospital & Clinics
Business Office:
1008 Bell Avenue, Suite 104
Knoxville, IA 50138